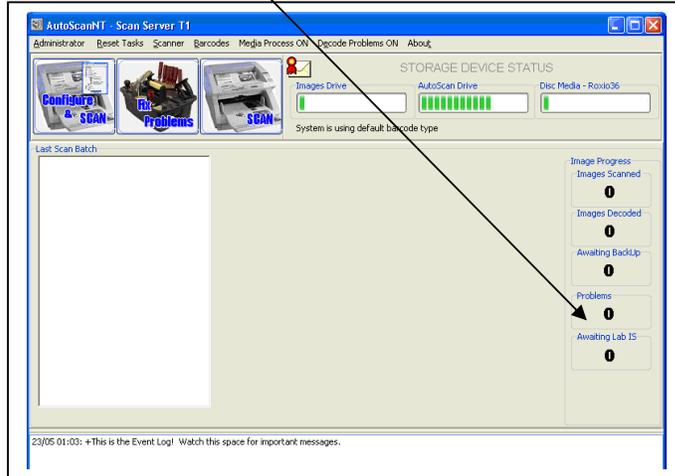


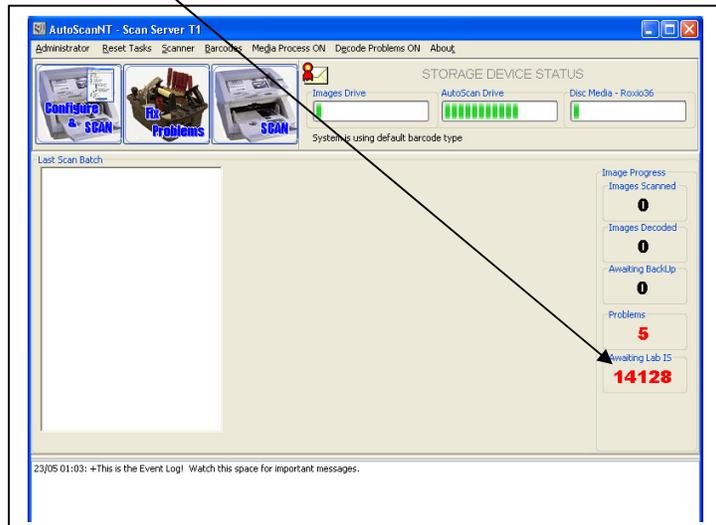
AUTOSCAN MEDIPATH COMMS

A new Image Progress counter has been added to the Main interface for Autoscan: “Awaiting Lab IS” This indicates the number of images scanned which have not been transmitted to the Laboratory Information System (ie Medipath).



In the normal case this should be a low number (less than 25). On occasion, this counter will get higher than the warning value of 25 and go red.

If the counter remains high and continues to increase, this indicates that there is a communication problem.

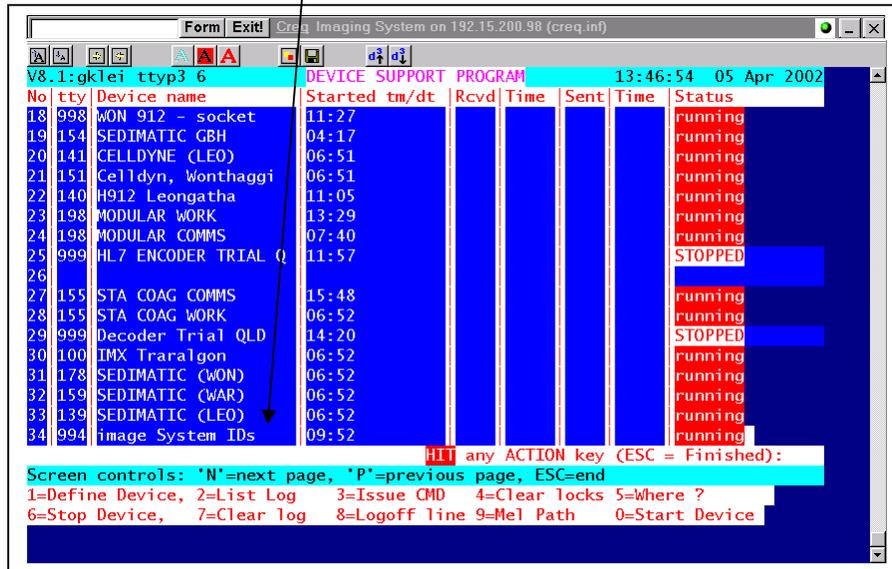


This will generally mean that communications link needs to be reset.

RESETTING THE COMMUNICATIONS LINK.

1. Click the Disconnect button on the MissingIDClient program.
2. Close MissingIDClient.
3. On Medipath, go into the background device manager.

4. Stop the Image system IDs (it may be any Device number on your system).



5. Restart the device
6. Restart the MissingIDClient.

TROUBLE SHOOTING

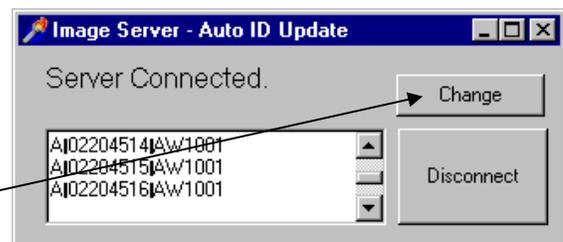
When the device won't restart :

1. Check the jobs list to see if process actually did stop. (zImagesSystem.ids.s)
2. Check the netstat table for processes listening on the 4994. In rare cases, it may be necessary to move the listening port number if it becomes unusable.

MOVING THE PORT NUMBER

On Medipath:

1. In the background device manager.
2. Stop the ImageSystem Ids background device
3. Go to Define device and change the "tty" number to another port number - ensure it is not used by another device. Note: The device manager automatically adds a "4" to the tty number



On ID Client:

1. Click on "Change"
2. Leave the IP address (Should always be 192.15.200.98)
3. Change the port number from 4994 to some other value